

Schedule A	Service	CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS							
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	A	B	C	D	E	F	G	
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																	
	A General Protocol Correspondence, Invoices, Notices and other Communication															√	
	B Human Resources																
HR-1	Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills							10/18/2012	11/18/2012
HR-2	Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro							10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills							4/11/2013	05/01/2013
HR-4	Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga							10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga							10/18/2012	11/18/2012
	C Financial Services																
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches								
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches								
Fin-3	Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches							1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering		John Napolitano		Linda Doering		Ron Boches								
Fin-5	Accounts Payable Consulting		Linda Doering		John Napolitano		Linda Doering		Ron Boches							1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches								
Fin-7	Tax Consulting Services		Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches								
Fin-8	Property Tax Services		Linda Doering		Paula Leaverton		Linda Doering		Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches								
	D Operations																
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald	7/12	Daniel McNamara							3/27/2013	4/27/2013
Gas Ops-2	Operations Regulatory Support		Tim Deppmeyer		Susan Fleck		Rich MacDonald	7/12	Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-3	Emergency Maintenance Engineering & Technical Services		Chris Brouillard		John Flint		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara							5/13/2013	6/13/2013
Gas Ops-6	Maps & Records		Chris Brouillard		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-7	LNG Compliance and Training		Norm Gallagher		Frank Su		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara							3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara							4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara							9/3/2013	
Gas Ops-11	Gas Meter Operations/Meter Shop		Bryan McCallum / Rich MacDonald		Ron Johnson		Rich MacDonald	7/12	Daniel McNamara							9/3/2013	
Gas Ops-12	Customer Meter Support		Rich MacDonald		Robert Preshong		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavarakas		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-14	System Integrity, Asset Replacement, & Corrosion Control		Chris Brouillard		Tim Small		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-15	Codes and Standards		Tim Deppmeyer		Robert Wilson		Rich MacDonald	7/12	Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara							1/16/2013	2/16/2013
	D.3 Gas Control & Procurement																
Gas Supply-1	Gas Control		Norm Gallagher		Tom Amerige		Chico DaFonte		Tom Amerige								
Gas Supply-2	Gas Procurement Services - General		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-4	Gas Load Forecasting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-5	Gas Procurement Consulting		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-6	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
	Energy Solutions Delivery & Efficiency																
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Morgan		William Sherry		Sean Morgan								
	Project Management																
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way							11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way								
	D.6 Health, Safety & Environment (HS&E)																
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott		Timothy Woycik / Brian Varga / Stephanie Shepard		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Gaetan Mercier / Michael Knott		Michele Leone												
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Liberty Utilities		National Grid		Approved By TSA Lead - Liberty		Approved By TSA Lead - NG		A	B	C	D	E	F	G
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date (per Settlement V.C.2.a.(ii))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
Schedule A	Service															
HS&E-7	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik							
HS&E-8	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-9	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		Steve McCrodan		Bill Hilbrunner						7/31/2013	8/26/2013
	E Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfione	8/12	Bill Sherry		Nancy Cianfione							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris / Daniel Mahoney (Meter Data Services)		Nancy Cianfione / Christopher Gibb (Meter Data Services)	8/12	Bill Sherry		Nancy Cianfione							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfione							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfione							
Customer Svc-6	Customer Data Migration	8/12	David Carleton/Nicole Harris		Nancy Ciafione	8/12	Bill Sherry		Nancy Cianfione							
	F Regulatory Support															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Robert Campbell		Ann Leary		ChristiAne Mason		Michael Laflamme							
	G Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	H IT Transition Services															
IT-1	Business Application Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

7000 Transition Services Joint Monthly Status Report
Granite State Electric Company
Month of July 2013

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Mo/Yr Change		Mo/Yr Change		Mo/Yr Change		Mo/Yr Change		A	B	C	D	E	F	G
		Liberty Utilities		National Grid		Approved By TSA Lead - Liberty		Approved By TSA Lead - NG		Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Disposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
Schedule A	Service															
A	General Protocol															
	Correspondence, Invoices, Notices and other Communication															
B	Human Resources															
	Payroll Services	7/12	Mark Smith	Laurie Hare											10/18/2012	11/18/2012
HR-1	Employee Benefits		Mark Smith	Lori Santoro											10/18/2012	11/18/2012
HR-2	Pension Administration		Mark Smith	Lori Santoro											4/11/2013	5/1/2013
HR-4	Labor Relations Support		Mark Smith	Thomas Ryan											10/18/2012	11/18/2012
HR-5	Staffing Support		Mark Smith	Marviane Baer											10/18/2012	11/18/2012
C	Financial Services															
Fin-1	Financial Reporting		Linda Doering	Ron Boches												
Fin-2	Accounting Consulting		Linda Doering	Mike Wald												
Fin-3	Financial Training Service		Linda Doering	Mike Wald											1/29/2013	2/28/2013
Fin-4	Accounts Payable Processes		Linda Doering	John Napolitano												
Fin-5	Accounts Payable Consulting		Linda Doering	John Napolitano											1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering	Chris DiGilio												
Fin-7	Tax Consulting Services		Susan Wan	Arthur Kiperberg												
Fin-8	Property Tax Services		Linda Doering	Paula Leaverton												
Fin-9	Claims Handling/Investigation		Paul Kinch	Joseph Weber												
D	Operations															
Elec Ops-1	Planned Major Maintenance & Capital Construction		Chris Brouillard	Mark Phillips												
Elec Ops-2	Emergency Maintenance Engineering and Technical Services		Chris Brouillard	Marie Jordan				7/12	Dan Bunszell						5/30/2013	6/30/2013
Elec Ops-3	Field Crew Dispatching and Scheduling		Norm Gallagher	Gary Bennett				7/12	Dan Bunszell							
Elec Ops-4	Electric Engineering and Design		Chris Brouillard	Bob Brawley				7/12	Dan Bunszell							
Elec Ops-5	Resource and Workload Planning		Chris Brouillard	Jim Patterson				7/12	Dan Bunszell							
Elec Ops-6	Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard	Rob Sheridan				7/12	Dan Bunszell							
Elec Ops-7	Substation Maintenance Programs/Substation Engineering		Chris Brouillard	John Gavin				7/12	Dan Bunszell						6/17/2013	7/17/2013
Elec Ops-8	Vegetation Management		Kurt Demmer	Anne Marie Moran / Craig Allen				7/12	Dan Bunszell						12/13/2012	1/14/2013
Elec Ops-9	Customer Meter Support		Kurt Demmer	Christopher Gibb / Robert Freshong				7/12	Dan Bunszell						2/4/2013	3/4/2013
Elec Ops-10	Electric Meter Shop		Kurt Demmer	James Kelly				7/12	Dan Bunszell							
Elec Ops-11	Electric Lab (testing/calibration of tools, equipment and PPE)		Kurt Demmer	James Kelly				7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-12	Infrared (IR) Testing		Kurt Demmer	James Kelly				7/12	Dan Bunszell						11/14/2012	12/14/2012
Elec Ops-13	Mapping & Records		Chris Brouillard	Michael Yarbrough / Brian Miller				7/12	Dan Bunszell							
Elec Ops-14	Relay and Protection		Chris Brouillard	Mark Peterson				7/12	Dan Bunszell							
Elec Ops-15	Codes and Standards		Tim Deppevener	Grant Purdy				7/12	Dan Bunszell						10/26/2012	11/25/2012
Elec Ops-16	Mutual Assistance		Tim Deppevener	Kathy Lyford				7/12	Dan Bunszell							
Elec Ops-17	Business Continuity Support and Emergency Logistics		Tim Deppevener	8/12 Dan Bunszell				8/12	Dan Bunszell							
Elec Ops-18	Electric Operations Miscellaneous		Kurt Demmer	Kathy Lyford				7/12	Dan Bunszell							
	Energy Solutions Delivery & Efficiency															
ESD&E-1	Energy Efficiency Programs		Eric Stanley	Carol White												
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry	Sean Monagan												
D.3	Energy Control & Supply															
Energy Supply-1	Electric Network Control		Norm Gallagher	Mike Gallagher												
Energy Supply-2	Electric Load Forecasting		Chico DaFonte	Joseph Gredder				9/12	Joseph Gredder							
Energy Supply-3	Energy Procurement Services		Chico DaFonte	Margaret Janzen											1/22/2013	3/8/2013
Energy Supply-4	Energy Procurement Consulting		Chico DaFonte	Margaret Janzen												
Energy Supply-5	Distributed Generation Services		Chris Brouillard	Kevin Kelly / Marie Jordan				9/12	Marie Jordan						3/28/2013	4/28/2013
	Project Management															
Project Mgt-1	Project Management Services		Chris Brouillard	Daniel Glenning											3/14/2013	4/14/2013
Project Mgt-2	Cost Management Access		Linda Doering	Patrick Pensabene												
D.6	Health, Safety & Environment (HS&E)															
HS&E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier / Michael Knott	Timothy Woycik / Brian Varga / Stephanie Shepard											10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Gaetan Mercier / Michael Knott	Timothy Woycik											10/2/2012	11/1/2012
HS&E-3	Technical Training		Gaetan Mercier / Michael Knott / Mark Smith	Brian Varga											10/2/2012	11/1/2012
HS&E-4	Environmental Compliance		Gaetan Mercier / Michael Knott	Peter Harley											10/2/2012	11/1/2012
HS&E-5	Environmental Field Support		Gaetan Mercier / Michael Knott	Peter Harley											10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE				APPROVED REPORTS BY CURRENT TSA LEAD				ATTACHMENTS						
		Liberty Utilities		National Grid		Approved By TSA Lead - Liberty		Approved By TSA Lead - NG		A	B	C	D	E	F	G
		Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	Monthly statements (Most Recent) per Settlement V.C.2.a.(i)	TSA Scope Changes (per Settlement V.C.2.a.(ii))	Summary of any material disputes, claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))	Meeting minutes (per Settlement V.C.2.a.(iv))	Escalated Complaint - Transition Steering Committee (per Settlement V.C.2.a.(v) and TSA Schedule A Section 1.7)	Transition Service Notice - Date (per Settlement V.C.2.a.(ii))	Diposition of Transition Service Notice - Confirmation Date (per Settlement V.C.2.a.(ii))
Updated Customer Service Representatives and TSA Leads are provided in accordance with Section V.C. 2 a. (v) of the Settlement Agreement																
Schedule A	Service															
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley		Michael Knott		Tim Woycik						10/2/2012	11/1/2012
	Security															
Security-1	Site Security Services		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich		Michael Knott	8/12	Anthony Itrich							
Security-3	NERC/NPCC- Reliability Compliance		Gaetan Mercier / Michael Knott		Vicki M. O'Leary		Michael Knott		Mike Amico						3/28/2013	5/1/2013
	Supply Chain and Inventory Management															
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman							
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		Rich Foley		Jim Swalec						11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman		Rich Foley		Craig Dikeman						11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodon		Bill Hilbrunner		Steve McCrodon		Bill Hilbrunner						7/31/2013	8/26/2013
	E Customer Services Support															
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-2	Meter Reading, Billing and Payment Processing		Nicole Harris		Nancy Cianfone / Christopher Gibb	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-3	Collections Process Support		Nicole Harris		Larry Frye	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-4	New Business Administration		Bill Sherry		Brian Schuster / Joe Basic		Bill Sherry		Brian Schuster							
Customer Svc-5	Revenue Protection/Diversion & Investigation		Nicole Harris		Jeff Martin	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-6	Customer Data Migration		David Carleton / Nicole Harris	7/12	Nancy Cianfone	8/12	Bill Sherry		Nancy Cianfone							
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Thomas Amerige / Michael Murphv	8/12	Bill Sherry		Nancy Cianfone							
	F Regulatory Support															
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme		ChristiAne Mason		Michael Laflamme							
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd		ChristiAne Mason		Michael Laflamme							
	G Records Management															
Records-1	Identification of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton		Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith							
	H IT Transition Services															
IT-1	Business Application Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-2	Collaboration Services (E-Mail)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-3	Data Centers		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-4	Client Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-5	Contracts and Licenses		David Carleton		Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-6	Infrastructure Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-7	Networking Support		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-8	IS Energy Management Systems (EMS)		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							
IT-9	Security Services		David Carleton	7/1	Robert Lorkiewicz		David Carleton		Madalyn Hanley							

Attachment A

**Monthly Statements (Most Recent)
(per Settlement V.C.2.a.(i))**

See attached

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 9/5/2013
Invoice #: 800039766
Terms: Net 20

Initial Billing for Transition Services Activity: July 2013
Final Billing for Transition Services Activity: May & Jun 2013

Attachment A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Payroll	-	-	-	-	-	-	-
Employee Benefits	-	-	-	-	-	-	-
Pension Administration	-	-	-	-	-	-	-
Labor Relations	-	-	-	-	-	-	-
Staffing Support	-	-	-	-	-	-	-
Human Resources	-	-	-	-	-	-	-
Financial Reporting	-	-	-	-	-	-	-
Accounting Consulting	-	-	-	2,692.46	2,692.45	5,384.91	5,384.91
Financial Training Service	-	-	-	-	-	-	-
Accounts Payable Processing	-	-	-	-	-	-	-
Accounts Payable Consulting	-	-	-	-	-	-	-
Cash Management	-	-	-	-	-	-	-
Tax Consulting	-	-	-	-	-	-	-
Property Tax Services	-	-	-	-	-	-	-
Claims Handling /Investigation	-	-	-	-	-	-	-
Finance	-	-	-	2,692.46	2,692.45	5,384.91	5,384.91
Planned Major Mtnc	-	-	-	227.50	-	227.50	227.50
Emergency Mtnc & Tech Svcs	-	-	-	-	-	-	-
Field Crew Dispatch & Scheduling	-	-	-	-	-	-	-
Electric Eng & Design	-	-	-	5,878.47	-	5,878.47	5,878.47
Resource & Workload Planning	-	-	-	(567.45)	-	(567.45)	(567.45)
Electric Fdr ,Sub T and Sub Asset Planning	-	-	-	868.41	-	868.41	868.41
Sub Mtnc Programs /Engineering	-	-	-	37,670.05	-	37,670.05	37,670.05
Vegetation Management	-	-	-	-	-	-	-
Customer Meter Support	-	-	-	-	-	-	-
Electric Meter Shop	-	-	-	22.78	-	22.78	22.78
Electric Lab	-	-	-	-	-	-	-
Infrared Testing	-	-	-	-	-	-	-
Mapping & Records	-	-	-	6.94	14,103.39	14,110.33	14,110.33
Relay & Protection	-	-	-	1,099.03	-	1,099.03	1,099.03
Codes & Standards	-	-	-	-	-	-	-
Mutual Assistance	-	-	-	1,027.71	-	1,027.71	1,027.71
Business Continuity & Emergency Logistics	-	-	-	-	-	-	-
Ops Miscellaneous	-	-	-	42,413.37	-	42,413.37	42,413.37
Network Strategy & Planned Major Mtnc	-	-	-	-	-	-	-
Operations Regulatory Support	-	-	-	-	-	-	-
Emergency Mtnc Engineering & Technical Svcs	-	-	-	-	-	-	-
Mandated Programs, inc Leak Surveys	-	-	-	-	-	-	-
LNG Compliance & Training	-	-	-	-	-	-	-
Gas Engineering & Design	-	-	-	-	-	-	-
QA/Analysis & Process Improvement	-	-	-	-	-	-	-
Gas Support/Workload Planning	-	-	-	-	(11.70)	(11.70)	(11.70)
Meter Ops/Meter Shop	-	-	-	-	3,049.64	3,049.64	3,049.64
Reliability Planning	-	-	-	-	-	-	-
System Integrity, Asset Replacement, & Corrosion Control	-	-	-	-	1,128.76	1,128.76	1,128.76
Ops Misc	-	-	-	-	7,917.76	7,917.76	7,917.76
Operations	-	-	-	88,646.81	26,187.85	114,834.66	114,834.66
Energy Efficiency	-	-	-	2,124.09	179.57	2,303.66	2,303.66
C&I Sales/Support	-	-	-	-	-	-	-
Energy Solutions Delivery & Efficiency	-	-	-	2,124.09	179.57	2,303.66	2,303.66
Network Control	-	-	-	13,495.04	-	13,495.04	13,495.04
Load Forecasting	-	-	-	13,719.14	-	13,719.14	13,719.14
Energy Procurement	-	-	-	-	-	-	-
Energy Procurement Consulting	-	-	-	-	-	-	-
Distributed Generation Svcs	-	-	-	-	-	-	-
Gas Control	-	-	-	-	17,585.86	17,585.86	17,585.86
Procurement Svcs General	-	-	-	-	(466.20)	(466.20)	(466.20)
Energy Transactions	-	-	-	-	(25,216.80)	(25,216.80)	(25,216.80)
Gas Load Forecasting	-	-	-	-	(10,617.94)	(10,617.94)	(10,617.94)
Procurement Consulting	-	-	-	-	-	-	-
Procurement Svcs Misc	-	-	-	-	-	-	-
Energy Control & Supply	-	-	-	27,214.18	(18,715.08)	8,499.10	8,499.10
Project Mgmt Svcs	-	-	-	-	-	-	-
Cost Mgmt	-	-	-	-	-	-	-
Project Management	-	-	-	-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-	-	-	-	-	-	-
Health & Safety Fld Support	-	-	-	-	-	-	-
Technical Training	-	-	-	-	-	-	-
Environmental Compliance	-	-	-	-	-	-	-
Environmetal Field Support	-	-	-	-	-	-	-
SIR	-	-	-	-	1,110.14	1,110.14	1,110.14
Spill Control Response	-	-	-	-	-	-	-
Environmental Reg Support & Consultation	-	-	-	-	-	-	-
Licenses, Permits & Orders	-	-	-	-	-	-	-
Health, Safety & Environment	-	-	-	-	1,110.14	1,110.14	1,110.14
Site Services	-	-	-	-	-	-	-
Security Consulting	-	-	-	-	-	-	-
NERC/NPCC Reg Compliance	-	-	-	-	-	-	-
Security	-	-	-	-	-	-	-
Supply Chain Mgmt	-	-	-	-	-	-	-
Mat Mgmt System Support	-	-	-	-	-	-	-
Supplier Contracts	-	-	-	-	-	-	-
Warehouse Access	-	-	-	-	-	-	-
Fleet Services	-	-	-	-	-	-	-
Supply Chain & Inventory	-	-	-	-	-	-	-
Call Center Ops	-	-	-	41,796.90	75,746.96	117,543.86	117,543.86
Meter Rdg, Billing & Payment Processing	-	-	-	129,263.23	203,067.35	332,330.58	332,330.58

Liberty Utilities
11 Northeastern Blvd
Salem, NH

Date: 9/5/2013
Invoice #: 800039766
Terms: Net 20

Initial Billing for Transition Services Activity:
Final Billing for Transition Services Activity:

July 2013
May & Jun 2013

Attachment A

TSA Name	Prior Month Adjustment			Initial Billing			Invoice Total
	Granite State	Energy North	Total	Granite State	Energy North	Total	
Collections Support	-	-	-	(1.29)	(1.35)	(2.64)	(2.64)
New Business Admin	-	-	-	43,110.25	114.09	43,224.34	43,224.34
Revenue Protection	-	-	-	-	-	-	-
Customer Data Migration	-	-	-	-	-	-	-
Meter Data Services - Support	-	-	-	3,973.27	-	3,973.27	3,973.27
Customer Service	-	-	-	218,142.36	278,927.05	497,069.41	497,069.41
General	-	-	-	(3,878.97)	1,259.73	(2,619.24)	(2,619.24)
Regulatory Reporting	-	-	-	495.27	(8,999.14)	(8,503.87)	(8,503.87)
Regulatory Support	-	-	-	(3,383.70)	(7,739.41)	(11,123.11)	(11,123.11)
Identification of Books & Records	-	-	-	-	-	-	-
Seperation & Transfer of Books & Records	-	-	-	-	-	-	-
Records Management	-	-	-	-	-	-	-
Business Applications	4,889.48	(23,887.20)	(18,997.72)	8,287.26	21,713.07	30,000.33	11,002.61
Collaboration Services	-	-	-	-	-	-	-
Data Centers	5,625.97	58,050.78	63,676.75	-	-	-	63,676.75
Client services	11,808.45	-	11,808.45	-	-	-	11,808.45
Contracts & Licenses	3,324.82	7,312.12	10,636.94	13,533.29	38,275.68	51,808.97	62,445.91
Infrastructure Services	(66,549.51)	(93,887.95)	(160,437.46)	35,399.50	28,338.08	63,737.58	(96,699.88)
Networking Support	16,911.25	11,900.29	28,811.54	-	-	-	28,811.54
EMS/SCADA	13,795.90	1,820.56	15,616.46	986.70	-	986.70	16,603.16
Security Services	-	-	-	-	-	-	-
IT	(10,193.64)	(38,691.40)	(48,885.04)	58,206.75	88,326.83	146,533.58	97,648.54
TOTAL	(10,193.64)	(38,691.40)	(48,885.04)	393,642.95	370,969.40	764,612.35	715,727.31

CHECK

Please remit payments to the following:

U.S. Mail
National Grid USA Misc Accounts Receivable 300 Erie Boulevard West Syracuse, NY 13202

Wire
National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915

Attachment B

**TSA Scope Changes
(per Settlement V.C.2.a.(ii))**

Nothing to report

Attachment C

**Summary of any material disputes, claims and adjustments
of Monthly Statements in the prior calendar month
(per Settlement V.C.2.a.(iii))**

Nothing to report

Attachment D

**Meeting Minutes
(per Settlement V.C.2.a.(iv))**

See attached

**TSA Status Update for Energy North (Site Investigation and Remediation)
September 19, 2013**

Attending: Timothy Woycik (NGrid), Michele Leone (NGrid), Michael Knott (Liberty), Mary Casey (Liberty)

Date: September 19, 2013

1.0 TSA Scope changes or Requests for Scope Changes

NONE

2.0 Date of Last Meeting

June 21, 2013

3.0 Issues

NONE

4.0 Termination of Services – Number complete

HS&E - 5 remains only outstanding environmental, health, and/or safety TSA. As reported previously, plans are still in place to terminate this service agreement on or before 12/31/13.

NOTE: Meeting attendees acknowledged that any documentation (i.e., project files) will need to be transferred as part of the final steps for termination.

Attachment E

**Escalated Complaint – Transition Steering Committee
(per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)**

Nothing to report